



EDDIE BAZA CALVO
GOVERNOR

RAY TENORIO
LIEUTENANT GOVERNOR

GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LEO G. CASIL
ACTING DIRECTOR

OCT 19 2018

Vice Speaker Therese M. Terlaje

Therese Terlaje
Vice Speaker
34th Guam Legislature
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

OCT 23 2018


Time: 10:51
Received by: [Signature]

Dear Vice Speaker Terlaje:

Attached is the fiscal year 2018 annual report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 34-42, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,


LEO G. CASIL

Attachment

Cc: Office of Public Accountability



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DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LEO G. CASIL
ACTING DIRECTOR

OCT 19 2018

Benjamin J. F. Cruz
Public Auditor
Office of Public Accountability
Suite 401, DNA Building
238 Archbishop Flores Street
Hagatna, Guam 96910


RECEIVED
OFFICE OF PUBLIC ACCOUNTABILITY
BY: FDJ
DATE: Oct 23, 2018
TIME: 10:33 ☒ AM ☐ PM

Dear Mr. Cruz:

Attached is your copy of the fiscal year 2018 fourth quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 34-42, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,


LEO G. CASIL

Attachment



Catholic
Social
Service

Catholic Charities Guam

Archbishop Anthony S. Apuron
OFM CAP D.D.
President / Chairman
Board of Trustees

Diana B. Calvo
Executive Director

Paula Perez
Deputy Director

234A U.S. Army Juan C. Fejeran Street
Barrigada, Guam 96913
Tel: 671-635-1406 Fax: 671-635-1444
Email: css@guam.net
Website: www.catholicsocialserviceguam.org

RECEIVED
DATE: 10/10/18 3454

DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE
P.O. BOX 2816
HAGATNA, GUAM 96932


ANNUAL REPORT

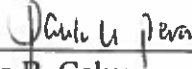
CONTRACTOR: CATHOLIC SOCIAL SERVICE

ADDRESS: 234A US ARMY JUAN C. FEJERAN STREET
BARRIGADA, GUAM 96913

PROJECT TITLE: GUMA SAN JOSE HOMELESS SHELTER

FISCAL YEAR: OCTOBER 2017 through SEPTEMBER 2018

SUBMITTED BY: 
Terezo R. Mortera
PROGRAM MANAGER

APPROVED BY: 
Diana B. Calvo
EXECUTIVE DIRECTOR



Guma San Jose
A 24-hour Homeless Emergency Shelter for 60 days for families and individuals
 234 U.S. Army Juan C. Fejeran St., Barrigada, Guam 96913
 Telephone: (671) 633-2955 Fax: (671) 637-1307

DATE: 10/10/18 34

ANNUAL REPORT FY 2017-2018

A. PROGRAM OPERATIONS:

PERSONNEL: (Full time positions)

- Program Manager 1
- Shelter Managers 1 total (Vacant Position: 1)
- Social Worker 1 total
- Shelter Workers 12 total

NUMBER OF INDIVIDUAL CLIENTS & FAMILIES:

Guma San Jose Emergency Homeless Shelter provides housing for individual clients and families for up to 60 days. There are two (2) Emergency Homeless Shelters. The men's shelter located in Ordot has five (5) beds and one (1) for emergencies. The single women and family shelter located in Dededo has sixteen (16) rooms, and one (1) room is utilized for emergencies (EH). The five (5) renovated homes that are located adjacent to the main GSJ Shelter in Dededo are also used for the shelter program. Selected families can utilize the houses up to 180 days. The following are the stats for **FY 2016-2017**.

DUPLICATED CASES FOR FY2017-2018

1. TOTAL NUMBER OF CASES:	397
TOTAL NUMBER OF CLIENTS SERVED:	914

2. ORDOT SHELTER:	NUMBER OF CASES:	ADULTS:
SINGLE MEN	170	170
TOTAL	170	170

3. DEDEDO SHELTER:	NUMBER OF CASES:	ADULTS:
SINGLE WOMEN	41	41
TOTAL	41	41

4. DEDEDO SHELTER:	NO. OF CASES:	ADULTS:	CHILDREN:
SINGLE MOTHERS	41	46	129

TOTAL	41	46	129
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5. DEDEDO SHELTER:	NO. OF CASES:	ADULTS:	CHILDREN:
SINGLE FATHERS	4	4	4
TOTAL	4	4	4

6. DEDEDO SHELTER:	NO. OF CASES:	ADULTS:	CHILDREN:
COUPLES/FAMILIES	141	279	241
TOTAL	141	279	241

7. BOTH SHELTERS:	NO. OF CASES	ADULTS:	CHILDREN:
TOTAL	397	540	374

UNDUPLICATED CASES FOR FY2017-2018

1. TOTAL NUMBER OF CASES:	191
TOTAL NUMBER OF CLIENTS SERVED:	521

2. ORDOT SHELTER:	NUMBER OF CASES:	ADULTS:
SINGLE MEN	59	59
TOTAL	59	59

3. DEDEDO SHELTER:	NUMBER OF CASES:	ADULTS:
SINGLE WOMEN	22	22
TOTAL	22	22

4. DEDEDO SHELTER:	NO. OF CASES:	ADULTS:	CHILDREN:
SINGLE MOTHERS	33	37	101
TOTAL	33	37	101

5. DEDEDO SHELTER:	NO. OF CASES:	ADULTS:	CHILDREN:
SINGLE FATHERS	3	3	3
TOTAL	3	3	3

6. DEDEDO SHELTER:	NO. OF CASES:	ADULTS:	CHILDREN:
COUPLES/FAMILIES	74	149	147
TOTAL	74	149	147

7. BOTH SHELTERS:	NO. OF CASES	ADULTS:	CHILDREN:
TOTAL	191	270	251

PROGRAM ACTIVITIES:

In collaboration with the Acting Program Manager, Shelter Manager, Caseworker, the Shelter Workers and the other agencies and organizations, Monthly Activity Plans are developed throughout the Guma San Jose Program.

Clients:

- October 19, 2017 – Taitingfong family donated food and GSJ staff served for GSJ Clients at GSJ Lanai.
- October 21, 2017 – St. John's Church provided the dinner for GSJ clients held at GSJ Lanai.
- October 24, 2017 – Christine Camacho family provided dinner for GSJ clients held at GSJ Lanai.
- October 25, 2017 – Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- October 28, 2017 – Medical Outreach Clinic was offered by Northern and Southern Region Community Health Centers at Macheche Community Center. Some GSJ clients went to the Center with own transportation.
- October 29, 2018 – University of Santo Tomas Alumni Organization of Guam & Guam Homeless Coalition offered an Outreach at Catholic Social Services in Barrigada. GSJ clients were transported to and from the site.
- October 30, 2017 – Father Duenas group drop 60 Halloween Treat bags for GSJ clients.
- October 11, 2017 – Staff & Client meeting on shelter policies. On housing, house rules, and daily chores.
- October 13, 2017 – Staff meeting.
- November 8, 2017 – Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- November 10, 2017 – Guam Latte Stone Lion's Club provided the dinner for GSJ clients held at GSJ Lanai.
- November 11, 2017 – LoBoc Circle of Guam provided dinner for GSJ clients held at GSJ Lanai.
- November 14, 2017 – Taitangfong family brought packed lunches for GSJ clients. GSJ staff served the food for GSJ clients.
- November 17, 2018 – Tiffany Guam Association of Realtor provided dinner for GSJ clients held at GSJ Lanai.
- November 18, 2017 – UOG Triton Lion's Club provided the breakfast for GSJ clients held at GSJ Lanai.
- November 19, 2017 – Guam Spirit Lion's Club provided the dinner for GSJ clients held at GSJ Lanai.
- November 22, 2017 – Danielle Remigylo dropped off the food for GSJ clients. GSJ staff served the food for GSJ clients.
- November 25, 2017 – Filipino-American group provided the lunch for GSJ clients held at GSJ Lanai.
- December 2, 2017 – Maggie Suzuki provided the dinner for GSJ clients held at GSJ Lanai.
- December 3, 2017 – Jun Guzum donated ice cream and bread for GSJ clients.
- December 12, 2017 – Father Duenas High School provided the dinner for GSJ clients held at GSJ Lanai.
- December 13, 2017 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.

- December 16, 2017 – St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- December 17, 2017 – Mr. Batolu/Red provided the Christmas lunch for GSJ clients held at Lanai.
- December 21, 2017 – Aguon family provided dinner for GSJ clients held at Lanai.
- December 22, 2017 -- Mykep Lizama provided dinner for GSJ clients held at Lanai.
- December 23, 2017 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- December 30, 2017 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- January 5, 2018 – De Juin family provide the lunch for GSJ clients held at GSJ Lanai.
- January 13, 20, and 27, 2018 – St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- January 19, 2018 – Anderson Cub Scout provided dinner for GSJ clients held at Lanai.
- January 24, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- February 3, 10, and 24, 2018 –St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- February 15, 2018 –Bank of Guam provided dinner for GSJ clients held at Lanai.
- February 17, 2018 – St. John’s Church provided dinner for GSJ clients held at Lanai.
- February 18, 2018–Anderson AF Group provided dinner for GSJ clients held at Lanai.
- February 28, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- March 3, 10, 17, and 24 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- March 11, 2018 –Class of ’89 provided dinner for GSJ clients held at Lanai.
- March 18, 2018 – Rea McNeal provided lunch for GSJ clients held at Lanai.
- March 22, 2018 - Santa Barbara School Play for Clients
- March 25, 2018– Lion’s Club provided dinner for GSJ clients held at Lanai.
- March 28, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients
- April 7, 14, and 28, 2018 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- April 8, 2018 – Lion’s Club provided dinner for GSJ clients held at Lanai.
- April 13 and 20 – Sodexo provided dinner for GSJ clients held at Lanai.
- April 15 and 22 – Sodexo provided breakfast for GSJ clients held at Lanai.
- April 18, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- April 21, 2018 – St. John’s Church provided dinner for GSJ clients held at Lanai.
- May 1, 3, 9, 11, 15, and 17, 2018 – Nutrition Classes from UOG’s EFNEP was provided for GSJ clients held at Lanai.
- May 5 and 12, 2018 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- May 18, 2018 – Anderson Enlisted Spouse Club provided dinner for GSJ clients held at Lanai.
- May 19, 2018 – St. John’s Church provided the dinner for GSJ clients held at Lanai.
- May 20, 2018 – Chuukese Catholic Faith Women’s Group provided the dinner for GSJ clients held at Lanai.
- May 23, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- May 26, 2018 – USTAOG (University of Santo Tomas Alumni of Guam) provided the

dinner for GSJ clients held at Lanai.

- June 9, 2018 – NCS Association of Guam provided dinner for GSJ clients held at Lanai.
- June 14, 2018 – Young Adult Group provided dinner for GSJ clients held at Lanai.
- June 16, 2018 – St. John's Church provided the dinner for GSJ clients held at Lanai.
- June 27, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- June 27, 2018 – Bisita Program under DPHSS offered Parent Café at Pacific Star Hotel. Three GSJ clients attended the program and Bisita also provided childcare for 3 children from GSJ.
- July 10, 2018 – AON provided dinner for GSJ clients held at Lanai.
- July 26, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- August 4, 2018 – St. John's Church provided dinner for GSJ clients held at Lanai.
- August 7, 2018 – Medical Outreach at Dededo Senior Center/Mayor's Office. Clients were transported to the site.
- August 30, 2018 -- Santa Barbara Church provided the dinner for GSJ clients at Dededo Senior Center. Clients were transported to and from the site.
- September 8, 2018 – Guamerica Lion's Club provided lunch for GSJ clients held at Lanai.

Program Manager/Shelter Managers/Social Worker:

- October 3, 10, 2017 – Executive Team Meeting
- October 18, 2017 – Guam Homeless Coalition meeting
- October 26, 2017 – Healthcare for the Homeless Committee meeting
- October 21, 2017 – GSJ Rummage Sale at CSS
- October 29, 2017 – UST Medical Outreach
- October 31, 2017 – Executive Team Meeting
- November 2 to 19, 2017 – GSJ SW took personal leave.
- November 3, 2017 – 2018 PIT Count Planning Meeting, West Care Office
- November 7, 2017 - Executive Team Meeting
- November 9, 2017 – GHURA Site Visit by Amor Say, Dededo and Ordot
- November 13, 2017 – BOSSA Inspection, Dededo and Ordot
- November 14, 2017 – Executive Team Meeting
- November 15, 2017 – 2018 PIT Count Planning Meeting @ DOL
- November 15, 2017 – GHC Regular Meeting @ DOL
- November 16, 2017 – Healthcare for the Homeless Committee Meeting @ DPHSS
- November 16, 2017 – CSS Manager's Meeting
- November 20, 2017 – Bank of Guam Fil a Bag meet and greet
- November 21, 2017 - Executive Team Meeting
- November 28, 2017 – Executive Team Meeting
- December 12, 2017- Executive Team Meeting
- December 18, 2017- Manager's Meeting with Elanore from WIC, GSJ
- December 19, 2017 -Executive Team Meeting
- December 20, 2017- 2018 PIT Count Planning Meeting, DOL
- December 20, 2017- GHC Regular Meeting, DOL
- December 27, 2017- Executive Team Meeting

- December 28, 2017 GSJ Staff Meeting at GSJ Main
- January 3, 2018 – Executive Staff Meeting
- January 3, 2018 – 2018 PIT Count Planning Meeting, Bell Tower, Anigua
- January 10, 2018 - 2018 PIT Count Planning Meeting, Bell Tower, Anigua
- January 11, 2018 – Shelter Managers meeting with Eleanor from W.I.C., GSJ
- January 15, 2018 – CSS Managers Meeting, CSS Conference Rm.
- January 16, 2018 – GSJ SW attended the PIT training for team leaders at CSS.
- January 16, 2018 – PIT Count Volunteer Training, PM presenter, CSS
- January 17, 2018 – PIT Count Volunteer Training, PM presenter, CSS
- January 17, 2018 – Guam Homeless Coalition Meeting, CSS Conference Rm.
- January 18, 2018 – PIT Count Volunteer Training, PM presenter, CSS
- January 19, 2018 – PIT Count Volunteer Training, CSS
- January 22, 2018 – PIT Count Volunteer Training, CSS
- January 23, 2018 – PIT Count Volunteer Training, PM presenter, CSS
- January 25, 2018 – PIT Count Leaders Meeting, TSA Conference Rm.
- January 25, 2018 – GSJ SW attended the PIT Team Leader meeting at Salvation Army.
- January 26, 2018 – PIT Counting. PM, Shelter Manager, and SW volunteered along with 3 Shelter Workers.
- January 30, 2018 – Sen. Therese Terlaje, GSJ tour, PM and SM, GSJ Main
- February 6, 2018 - Executive Team Meeting
- February 15, 2018 - CSS Managers Meeting, CSS
- February 16, 2018 - GSJ Staff Meeting, Dededo
- February 20, 2018 - Executive Team Meeting
- February 21, 2018 - Guam Homeless Coalition regular meeting, DOL
- February 23, 2018 - 2018 PIT Count Debrief, TSA
- February 27, 2018 - Executive Team Meeting
- March 2, 2018 - PIT Count Appreciation Event, TSA, Tiyan
- March 6, 2018 - Executive Team Meeting, Dededo
- March 7, 2018 - GSJ Site visit by Senator Nelson's Office\
- March 8, GSJ Staff Meeting conducted by Shelter Managers, Dededo
- March 13, 2018 - Executive Team Meeting, Dededo
- Passport to Services Planning Meeting, at TSA, Tiyan
- March 19, 2018 - Dementia Training for Caretakers, CSS, Barrigada
- March 20, 2018 - Executive Team Meeting, Dededo
- March 21, 2018 - GSJ Mass 6:00 am Celebration at Santa Barbara, Dededo
- March 21, 2018 - Passport to Services Planning Meeting, DOL Conf. room
- March 21, 2018 - Guam Homeless Coalition Regular Meeting, DOL
- March 22, 2018- Healthcare for the Homeless Committee Meeting, DPHSS, Mangilao
- March 23, 2018 - Network meeting with Sanctuary, SW Farita, GSJ, Dededo
- March 27, 2018 - Executive Team Meeting, Dededo
- March 29, 2018 - Appreciation Marienda for Exiting CSS Employees, CSS
- March 30, 2018 - BOSSA inspection of GSJ Facilities, Dededo/Ordot
- April 2, 2018 – Fire Extinguisher Training at CSS Conference Room.
- April 2, 2018 – Sen. Therese Terlaje meeting on homelessness, Guam Congressional Building
- April 3, 2018 – Executive Team Meeting, Dededo

- April 3, 2018 – Executive Team Meeting, Dededo
- April 10, 2018 – Executive Team Meeting, Dededo
- April 17, 2018 – Executive Team Meeting, Dededo
- April 18, 2018 – Passport to Services Planning Meeting, DOL
- April 18, 2018 – GHC Regular Meeting, DOL
- April 25, 2018 – 2018 Housing Inventory Count Meeting, TSA
- April 25, 2018 – Passport to Services Planning Meeting, DOL
- May 2, 2018 – Pass To Services/Stand Down Planning meeting
- May 11, 2018 – Passport to Services/Stand Down Event at Chamorro Village
- May 16, 2018 – Passport to Services/Stand Down Debrief meeting, DOL
- May 16, 2018 – Guam Homeless Coalition Regular Meeting, DOL
- May 23, 2018 – Executive Team Meeting, GSJ Dededo
- May 25, 2018 - Staff Meeting was conducted
- May 25, 2018 - GSJ Social Worker, Program Manager and Shelter Manager met with GHURA, Salvation Army and Sanctuary Inc. to meet with homeless squatters to follow up on the status of their preparation to vacate the abandoned buildings.
- May 30, 2018 – Executive Team Meeting, GSJ Dededo
- June 5, 12, 19, 2018 - Executive Team Meeting, Arashi Dededo
- June 19, 2018 – Fire Com Inspection, GSJ Main, Dededo
- June 20, 2018 – Guam Homeless Coalition Regular Meeting, DOL
- June 21, 2018 – CSS Managers Meeting, CSS
- June 26, 2018 - Executive Team Meeting, Dededo
- June 26, 2018 – CSS Drug Policy PM Meeting, CSS
- June 27, 2018 – CSS 5K Event Planning, CSS
- July 3, 10, 17, 2018 – Executive Team Meeting, Dededo
- July 18, 2018 – Guam Homeless Coalition Regular Meeting, DOL
- July 19, 2018 – CSS 5K Planning meeting, CSS
- July 25, 2018 – GSJ 30th Anniversary Open House/Legislative Resolution, Dededo
- July 26, 2018 – PM meeting w/Exec. Director, re: GSJ Caregiver Recommendations
- July 26, 2018 – GHURA Yearly Inspection, GSJ Dededo
- July 29, 2018 – CSS 5K Running event, Chamorro Village, Agana
- July 30, 31, 2018 –DV & Substance Abuse Training from Project Visita, DPHSS. GSJ Shelter Manger and SW attended.
- August 1, 2018 – Training for Safe Housing Task Force Survey. GSJ SW attends at the training at GCIC.
- August 2, 2018 – DPW Inspection, GSJ
- August 14, 2018 – Executive Team Meeting, GSJ Dededo
- August 15, 2018 – GHC Regular Meeting, DOL Conference Rm
- August 11, 2018 – Safe Housing Task Force Survey at Hemlani's Harmon Apartment. GSJ SW joined the Survey.
- August 21, 28, 2018 - Executive Team Meeting, GSJ Dededo
- September 12, 2018 – GSJ Executive Team meeting, GSJ, Dededo
- September 18, 2018 – GSJ Executive Team Meeting, Lee's Garden, Dededo
- September 19, 2018 – GHC Regular Meeting, DOL

- September 20, 2018 – CSS Managers Meeting, CSS
- September 20, 21, 2018 – Victim Advocacy Professional Training Conference @Westin Hotel. GSJ PM, SM, and SW attended.
- September 25, 2018 – GSJ Executive Team Meeting, Arashi, Dededo
- September 27.2018 – BOSSA Inspection, GSJ,, Dededo

DEDEDO SHELTER

Placement:

- Four families or twelve (12) individuals moved to houses with their own saving (case numbers: 011823, 031810, 031835, and 041826).
- Eleven (11) families or fifty-two (52) individuals moved to Expansion Units (case numbers: 081717, 091733, 091734, 111805, 121801, 121813, 031825, 051822, 051831, 071819, and 061830).
- Four (4) families or nine (9) individuals moved to GHURA (case numbers: 031826, 061808, 081804, and 071831).
- Eight (8) families or twenty-four (24) individuals moved out to houses with Salvation Army's assistance (case numbers: 081723, 101804, 101834, 011820, 021805, 041836, 051818, and 081804)
- Fifteen (15) families or fifty-five (55) individuals moved to relatives' house (case numbers: 101810, 071725, 091741, 121818, 111824, 111825, 121805, 021823, 021824, 031801, 041832, 051802, 061808, 081803, and 081820).
- One single woman moved back to Chuuk with her six children, who were cared under CPS (case number: 081744)
- A single female moved to states for a job (case number: 041824).
- One family of five (5) individuals moved to a relatives' house after they fixed the house with the assistance from a non-profit organization (case number: 081718)
- One family of five (5) individuals moved back to their tin house, after they fixed the house with the assistance from a non-profit organization (case number: 081739).
- A single woman moved to a ranch house after fixing it (case number: 111827).
- Three families or seventeen (17) individuals moved to houses with community member's assistances (case numbers: 051829, 071920, and 071812).
- A couple moved to an Elderly Housing as a live-in caregiver (case number: 121806).
- Two families or four (4) individuals moved to houses as caregivers (case numbers: 061827, 081815).
- Two families or nine (9) individuals moved to another agency (case numbers: 011824, 061821).

Emergency Housing (EH):

- One hundred and thirteen (113) cases or three hundred and fifteen (315) individuals were housed overnight because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents.

Walk In Assistance:

- A single male came and requested for shower service 6 times.
- Another single male came and requested for shower service 17 times.

- A single man came and requested for shower service once and food service once. Whenever he comes and requests for services, he contributes his labor for GSJ, such as bush-cutting.
- A Chamorro female came and requested for laundry service twice and shower service once. She was housed later at GSJ.
- A Chuukese man came and requested for shower service twice.
- A single Palauan female came and requested for shower service once.
- A Caucasian man came and requested for shower service once.
- A Chamorro female came and requested for hygiene products once.
- Another Chamorro female came and requested for food once.
- Chuukese family members who were former GSJ clients came and requested for using restroom seven times.
- A Chamorro man came and requested for food service twice.
- A Chuukese man came and requested for using restroom service four times.
- A Chamorro man came and requested for using restroom service four times.
- A Korean woman came and requested for using restroom and kitchen 14 times.
- A Chuukese man came and requested for using restroom 6 times.
- A Filipino man came and requested for taking shower 6 times.
- A Chamorro female came and requested for food services 4 times.
- A Ponapean man came and requested for food service 3 times.
- A Chamorro couple came and requested for taking shower 2 times.
- A Filipino/Kosraean couple came and requested for food service once.
- A Filipino man came 12 times and requested for food and shower services.
- A Chamorro couple with 8 children came 3 times and requested for shower and food services.
- A Chuukese man came 19 times and used restroom.
- A Chuukese couple with a baby came 3 times and requested for food, shower, and laundry services
- A Chamorro female came 7 times and requested for shower services.
- A Chuukese couple came 3 times and requested for restroom and food series.
- A Chamorro couple with one child came 13 times and requested for shower, using restroom, and food services
- A Filipina woman came and requested for food service once.
- Another Filipina woman came and requested for laundry service once.
- A Chamorro woman came and requested for food service once.
- A Chamorro woman came and requested for using restroom 3 times.
- Another Chamorro woman came and requested or using restroom 3 times.
- A Chamorro man came and requested for food services once.
- A Filipino man came 13 times and requested for food and shower services.
- A Filipino couple came 8 times and requested for shower 7 times, food 5 times, and using toilet 6 times.
- A Chuukese female came and requested for using toilet 3 times.
- A Chuukese male came and requested for using toilet 6 times.
- A Chamorro family of 3 came and requested for using toilet 11 times, food 12 times, and shower 28 times.
- A Chamorro female came and requested for laundry service once.
- Another Chamorro female came and requested for shower service once.

- A single female came and requested for using toilet once and laundry 3 times.
- A Chamorro single female came and requested for food service once.
- A Chamorro family of 10 came and requested for food service 10 times.
- A Chamorro female came and requested for food services 6 times.
- A Chuukese male came and requested for food series once.
- A Chuukese female came and requested for food service once.
- Another Chuukese female came and requested for using toilet once.
- A Chamorro family of three (3) came and requested for food service twice.
- A Chamorro family of eight (8) came and requested for food service 4 times.
- A Chuukese female came and requested for using toilet 5 times.
- A Chamorro family of five (5) came and requested for food service twice.
- A Chuukese single female came and requested for using toilet 4 times.
- A Filipino male came and requested for food service once.
- A family of six (6) came and requested for food service twice.
- An African/American single male came and requested for shower service once.
- A Chamorro single male came and requested for shower service once and food twice.
- A Chamorro single male came and requested for food service once.
- A Pohnpeian single female came and requested for food service twice.
- A Chamorro single female came and requested for food service once.
- A Filipino male came and requested for food service once.
- A Korean woman came and requested for shower and using toilet 17 times. She became a 60-day client later.
- An African American single man came and requested for shower 10 times.
- A Chuukese woman came and requested for shower 10 times.
- A Chamorro family of ten (10) came and requested for food once.
- A Chamorro family of seven (7) came and requested for shower 14 times and using toilet 20 times.
- A Chamorro family of six (6) came and requested for food 11 times.
- A Chamorro family of two (2) came and requested for food 10 times and shower 12 times.
- A single Filipino man came and requested for shower 14 times.
- A Chamorro family of two (2) came and requested for shower and food 21 times.
- A Chamorro single male came and requested for food 3 times.
- A Chamorro single female came and requested for shower 7 times.
- Another Chamorro single female came and requested for laundry once.
- A Chamorro family of four (4) came and requested for food 8 times.
- A Chamorro family of two (2) came and requested for food 11 times.
- A Chamorro single female came and requested for food 4 times.
- A Chamorro single male came and requested for shower 7 times.
- Another Chamorro single male came and requested for food service 7 times.
- A Chamorro couple came and requested for food 10 times, using toilet and shower twice.
- A Filipino couple came and requested for food twice.
- A Chuukese female came and requested for using toilet 4 times.
- A Chamorro family of five (5) came and requested for food service 3 times.
- A Chamorro single female came and requested for food and using toilet 10 times and shower 11 times.
- A Chamorro family of three (3) came and requested for food once.

- A Chamorro family of five (5) came and requested for food 4 times.
- A Chamorro family of six (6) came and requested for food 6 times.
- Another Chamorro family of six (6) came and requested for food 3 times.
- A Chamorro family of two (2) came and requested for food once.
- A Filipina/Chamorro single female came and requested for shower service twice.
- A Filipino family of five (5) came and requested for shower once.
- A Chamorro female came and requested for food 3 times.
- Two single Chamorro males came and requested for food once.
- A Chamorro family of two came and requested for food 3 times.
- A Chamorro single female came and requested for food twice.
- A Chamorro family of nine came and requested for food 3 times.
- A Chamorro female came and requested for food twice.
- A Chamorro family of three came and requested for food twice.
- A Filipino male came and requested for food once.
- A Chamorro family of seven came and requested for food twice.
- A Filipino male came and requested for food once.
- An American/Chamorro family of three came and requested for food once.
- A Filipino/Chamorro family of six came and requested for food 3 times.
- A Chamorro family of four came and requested for food 9 times.
- A Filipino/Chamorro female came and requested for food twice.
- A Chamorro family of two came and requested for food and hygiene once.
- A Chamorro family of two came and requested for food 10 times and hygiene product 5 times.
- A Chamorro family of two came and requested for food and shower 5 times and laundry once.
- A Chamorro family of three came and requested for food twice, shower 5 times.
- A Chamorro family of two came and requested for food and hygiene product once.
- A Chamorro family of five came and requested for food twice.
- A Chamorro family of four came and requested for food 3 times.
- A Chamorro family of two came and requested for food twice.
- A Chamorro female came and requested for food once.
- A Chamorro couple came and requested for food and shower twice.
- A Chamorro female came and requested for shower and using toilet 3 times.
- Another Chamorro female came requested for shower 4 times.
- A Chuukese male came and requested for using toilet 4 times.
- A Chamorro family of nine came and requested for shower and using toilet twice.
- A Filipino male came and requested for shower 19 times.
- A Chamorro male came and requested for shower 8 times.
- A Chamorro family of two came and requested for using toilet 11 times.
- A Chuukese female came requested for using toilet once.
- A Chuukese couple came and requested for shower and using toilet 6 times, and laundry 4 times.
- A Filipino/Chamorro female came and requested for shower 8 times.
- A Chuukese family of five came and requested for shower 5 times.
- A Chuukese family of three came and requested for food twice and using toilet once.
- A Chuukese female came and requested for shower 3 times and using toilet twice.
- An African American male came and requested for food and shower once.
- A Chamorro family of five came and requested for pampers 3 times and laundry once.
- A Chamorro family of eleven came and requested for food once.

- A Chuukese family of ten came and requested for shower twice.
- An Indian male came and requested for food and shower 5 times and laundry once.
- A Filipino/Chamorro family of two came and requested for food once.
- A Chamorro male came and requested for shower 4 times.
- A Chamorro family of three came and requested for shower 3 times.
- A Filipino family of two came and requested for food once.
- A Chamorro family of two came and requested for food twice.
- A Chamorro male came and requested for food once.
- A Chamorro family of two came and requested for food once.
- A Chamorro family of eight came and requested for food once.
- A Chamorro family of two came and requested for food once.
- A Chamorro family of four came requested for food 4 times.
- A Chamorro family of three came and requested for shower and using toilet 14 times and food 5 times.
- A Chamorro family of two came and requested for shower 15 times.
- A Chuukese man came and requested for shower and using toilet 16 times.
- A Chamorro family of three came and requested for shower 8 times and food twice.
- A Chamorro family of four came and requested for shower 7 times.
- A Filipino woman came and requested for shower 6 times.
- A Filipino man came and requested for shower once and food twice.
- A Filipino family of six came and requested for food 5 times.
- A Chuukese man came and requested for using toilet 4 times.
- A Filipino man came and requested for shower 11 times.
- A Chamorro family of eleven came and requested for food and using toilet 7 times.
- A Chuukese man came and requested for using toilet 7 times.
- A Chamorro family of four came and requested for food 4 times.
- A Chuukese family of seven came and requested for food twice.
- A Chamorro family of five came and requested for food 6 times and clothes once.
- A Chamorro woman came and requested for food twice.
- A Chamorro family of three came and requested for shower twice.
- A Chamorro family of three came and requested for food 19 times, shower 19 times, and using toilet 13 times.
- A Korean woman came and requested for shower 4 times, using toilet and kitchen twice, and laundry once.
- A Chamorro male came and requested for food 7 times and laundry twice.
- A Chamorro family of four came and requested for shower 8 times and food 4 times.
- A Chamorro family of three came and requested for laundry once and hygiene products twice.
- A Chamorro/Filipino family of six came and requested for food once.
- A Chamorro family of two came and requested for food once.
- A Chamorro male came and requested for food once.
- A Chamorro family of three came and requested for food once.
- A Chamorro family of two came and requested for shower twice.
- A Chamorro family of five came and requested for food twice.
- A Chamorro male came and requested for food and shower 10 times.
- A Chamorro male came and requested for food once.
- A Chamorro family of three came and requested for shower and food once.
- A Filipino male came and requested for food and using toilet twice.
- A Chamorro family of five came and requested for food 5 times.

- A Chamorro female came and requested for shower 6 times.
- A Chamorro family of nine came and requested for food, using toilet 3 times.
- A Filipino female came and requested for shower 4 times and food once.
- A Chamorro family of three came and requested for food once.
- A Chamorro/Filipino female came and requested for shower and hygiene product twice.
- A Chamorro female came and requested for food once.
- Another Chamorro female came and requested for food once.
- A Filipino family of six came and requested for food once.
- A Chuukese family of three came and requested for food once.
- A Chamorro family of three came and requested for food 3 times.
- A Chamorro family of six came and requested for food once.
- A Chamorro family of two came and requested for food twice.
- A Chuukese family of six came and requested for shower and using toilet 10 times.
- A Chamorro family of six came and requested for food twice.
- A Chamorro female came and requested for food once.
- A Chamorro family of four came and requested for food 5 times.
- A Chamorro family of three came and requested for food 3 times.
- A Chamorro family of two came and requested for food twice.
- A Chamorro male came and requested for food twice.
- A Chamorro family of five came and requested for food twice.
- A Filipino family of two came and requested for food 4 times.
- A Chamorro family of six came and requested for food 3 times.
- Chamorro family of two came and requested for food 5 times.
- Filipino/Chamorro family of six came and requested for food twice.
- An African American man came and requested for food twice.
- A Chamorro male came and requested for food twice.
- A Chamorro female came and requested for food twice.
- A Filipino/Chamorro female came and requested for food and shower service twice.
- A Chamorro family of two came and requested for food and shower services 19 times.
- A Chamorro family of four came and requested for food 2 times.
- A Chuukese male came and requested for shower and using toilet 19 times.
- A Chamorro male came and requested for shower 10 times, using toilet 9 times.
- A Filipino male came and requested for shower service 9 times.
- A Filipino/Chamorro female came and requested for shower 11 times.
- A Chamorro female came and requested for food twice.
- A Chamorro couple came and requested for food twice.
- A Chamorro female came and requested for food twice.
- A Chuukese female came and requested for using toilet once.
- A Filipino family of six came and requested for food twice.
- Another Filipino family of four came and requested for food once.
- A Chamorro family of five came and requested for food once.
- A Filipino male came and requested for shower services 9 times.
- A Chamorro family of four came and requested for food twice.
- An African American male came and requested for food once.
- A Chamorro male came and requested for shower twice.
- A Chuukese family of six came and requested for using toilet 18 times.
- A Filipino family of three came and requested for food once.

- A Filipino/Hawaiian female came and requested for shower service 12 times.
- A Chamorro couple came and requested for shower once.
- A Chamorro family of nine came and requested for food twice.
- A Chamorro family of three came and requested for food twice.
- A Chamorro female came and requested for food twice.
- A Chamorro family of four came and requested for food twice.
- A Chuukese couple came and requested for shower service once.
- A Filipino male came and requested for food twice.
- A Chamorro couple came and requested for shower service once.
- A Chamorro male came and requested for shower service once.

Voluntary Exit:

- A Chamorro single mom with five children exit out earlier as her mother-in-law offers 2-bedrooms for them (case number: 101810)
- A Filipino female did not stay in the room after registration (case number: 111804).
- A Chuukese female exits out earlier, leaving her boyfriend, who eventually applied for Ordot shelter later (case number: 091740).
- A Chuukese family of four (4) exit out earlier due to the funeral of her family member (case number: 111826)
- A Chuukese single mom with three children exit out earlier due to the transportation problem to her work (case number: 101811).
- A Chuukese family of four (4) exit out earlier to her relative's house (case number: 121818)
- A Chuukese family of six (6) exit out earlier to their relatives' house (case number: 111801)
- A Chamorro family of six (6) did not sleep after one night stay (case number: 121902).
- A single Chamorro woman exit out early because she felt uncomfortable staying in the shelter (case number: 011827)
- A family of three (3) exit out early after they found a house to stay (case number: 011823).
- A family of four (4) exit early after an argument between couple (case number: 051830).
- A family of three (3) exits early as HOH got GHURA housing. Other family members moved to parent's house and will be added to GHURA as their documents submitted to GHURA (case number: 061808).
- A single female exit out early to her father's house (case number: 061808).
- A family of three (3) exits earlier to HOH's grandpa's house (case number: 081820).
- A family of two (2) exits earlier to an apartment in Tamuning (case number: 081804)

Eviction:

- A family of five (5) evicted due to not complying with GSJ rules-leaving children unattended (case number: 081801).
- Two (2) fathers from two families were evicted due to family violence (case numbers: 011824, 061821).
- Three (3) families or five (5) individuals were evicted due to no-call-no-show (case numbers: 041832, 061813, and 061822).
- A single woman was evicted due to not sleeping at the shelter (case number: 051802).
- Three (3) men from three (3) families were evicted due to alcohol-related violation. (case numbers: 061833, 061818, and 081801).

Work Assistance:

- A head of household of a Chuukese couple was assisted by GSJ SW with finding a job and was hired at a Shell Gas Station (case number: 091740).
- A head of household of a Chamorro family was assisted by GSJ Shelter Manager with finding a job and was hired as a Janitor (case number: 101816).
- A head of household of a Chuukese family was assisted by GSJ SW with financial assistance through a non-profit organization for a Health Certificate for a job (case number: 101811).
- A head of household of a Chamorro/Chuukese family was assisted by GSJ SW with job opportunities. He was able to make money for his baby's pampers and birth certificate application (case number: 091734).
- A Chuukese head of household of three (3) got a job after GSJ SW advised a GSJ client to communicate with her husband's employer (case number: 111805).
- A Chuukese head of household of six (6) also got a job after GSJ SW advised a GSJ client to communicate with her husband's employer (case number: 121801).
- A Chuukese head of household of two (2) was employed after GSJ SW advised a GSJ client to communicate with her husband's employer (case number: 121806).
- A head of household and her boyfriend was assisted with money for health certificate and skin test from Guam Homeless Coalition (case number: 121820).
- A single mom with five (5) children was assisted with money for health certificate and skin test from Guam Homeless Coalition (case number: 121823).
- A couple with two (2) children was assisted with money for health certificate and skin test from Guam Homeless Coalition (case number: 121826).
- A head of household of three (3) was assisted by GSJ Shelter Manager to apply for a Maintenance job at CSS (case number: 111824).
- A head of household of six (6) was assisted by GSJ Social Worker to apply for a job at Happy Mart (case number: 121801).
- A single woman was assisted by GSJ SW to be hired at a bakery (case number: 011805).
- A single mom with four (4) children was assisted with money for health certificate and Guam ID from Guam Homeless Coalition (case number: 011810).
- GSJ transported clients to job fairs (case numbers: 011824, 011805, 011816, 121820, 121819, and EX121801).
- A single female was assisted by GSJ SW to get a live-in caregiver job through the coordination with Office of Public Guardian. She declined the offer and later got a cleaning job. GSJ provided the transportation services for the job as needed (case number: 011805).
- Another single female was assisted by GSJ SW to get the live-in caregiver job. She declined the offer (case number: 011805).
- A couple was assisted by GSJ SW to get the live-in caregiver job through the coordination with OPG (case number: 121806).
- A single female was assisted by GSJ SW for a job interview after she exit out from the shelter (case number: 011805).
- Another single female was assisted by GSJ SW for her work schedule after she exits out from the shelter (case number: 011816).
- A Filipino man was assisted by GSJ SW for a job obtaining by the coordination with owner of a Korean Air-condition/refrigerator company (case number: 031810).
- A Chuukese single mom with three (3) children was assisted by GSJ SW for her job

obtaining at a store through the coordination with the owner of the store (case number: 011816).

- A Chuukese couple got assistance with money for Health Certificate from Guam Homeless Coalition (case number: 031833).
- A Chuukese man, head of household of four (4) got assistance with money for Health Certificate from Guam Homeless Coalition (case number: 031825).
- Husband of a family of three (3) got assistance from GSJ SW by calling the manager and HR worker of American Grocery for employment (case number: 031933).
- Head of Household of a family of four (4) got assistance with money from Guam Homeless Coalition for skin test and health certificate (case number: 041815).
- Head of household of a family of four (4) got assistance from GSJ SW and Shelter Workers with job applications (case number: 031825).
- Head of household of a family of four (4) got assistance from GSJ SW for obtaining a job at Royal Deli. She was hired (case number: 048126).
- A common-law husband of a family of five (5) was assisted by GSJ SW for returning to his former job. He was rehired (case number: 051833).
- A single mom with three (3) children was assisted by GSJ SW for getting a job at a Korean restaurant (case number: 041815).
- Head of household of a family of six (6) got assistance from GSJ SW for on-line job application and making resume. Couple went to a Job Fair for an off-island company and they were hired. GSJ SW coordinated with the administrators of the company for employment and relocation process. (Case number: 051831).
- Head of household of another family of six (6) got assistance from GSJ SW for a job application. (Case number: 051833).
- A single woman was assisted by GSJ SW with obtaining a job. She was hired and started working right away (case number: 071801).
- A man from a family of three was assisted to find a job by GSJ SW (case number: 061830).
- A man from a family of six (6) was assisted by GSJ SW and community members to apply for a job (case number: 071811).
- A couple was assisted by GSJ SW with obtaining a temporary job at a thrift store (case number: 081812).

Client's Current Status:

- **F1:** A Chuukese common-law couple with four (4) minor children—this family moved out from GSJ in July and came back in August. This family was lacking documents needed for applying with other agency services, including I-94, SS cards, and birth certificate. On the previous term, the head of household was evicted due to alcohol related violation. So, he was eventually later housed with the promise of not taking alcohol to prevent him from other violation. He appeared to work hard in the beginning; however, he came to GSJ drunk after curfew on his payday. He stopped working for several days, and he again was evicted. His family members were allowed to remain in the shelter, while HOH stayed in his car, utilizing GSJ's Walk-in Assistance. However, as he continues utilizing Walk-in Assistance, he was the cause of many troubles, and his girlfriend even left her children unattended. The entire family was evicted on September 25, 2018.
- **F2:** A Chuukese couple with one child—they moved back to GSJ as fire victims. From the previous housing at GSJ, HOH applied for her Passport and her common-law

husband's Birth Certificate. HOH received her passport, but husband's birth certificate was not obtained till just recently. GSJ SW assisted them in applying for Salvation Army's ESG Program and GHURA Public Housing. SW issued letters to both agencies and requested for assistance for this fire-victim family. Though the husband was hired at a company and continues working, and HOH was hired temporarily at a Korean restaurant, their saving was not increased more than \$500. This is not enough for the first month's utilities, rent and security deposit. GSJ SW coordinated with Dededo Mayor for a Fire Victim Certification and with GFD for an Incident Report for GHURA application. The SW also coordinated with GHURA Deputy Director and Site Managers in order to have this family to qualify for assistance prior to their exit date.

- **F3:** A Chamorro couple with two minor children—they were sleeping in their car before moving in the GSJ. HOH is working for GovGuam agency, making \$500/payday. With his car payment of \$150/m, client was not able to make saving for rent. They do not want to get assistance from Salvation Army and plan to save up \$500/m and move out from GSJ with own saving. Their GHURA application for Amp 1 is #236 on the waiting list. GSJ SW assisted them to apply for Amp 2 and 3 and provides money management for this family. As requested in their ISP and as of this report, they have not yet presented their saving status.
- **F4:** A DV victim family occupies this room for another CSS program.
- **F5:** a room for EH
- **F6:** A Chuukese couple with two (2) minor children—HOH is working at Lumpia House, part-time, making \$3-400/payday and common-law husband is working at Capriossa, part-time, making \$400/payday. The plan to save \$500 biweekly; however, they have not reached their goal, because the HOH's boyfriend was not cooperative. HOH decided to remove him and tries to save money; however, she misplaced her passport and therefore she was not able to open a bank account. She tries to find another job for making more saving and plans to apply for Salvation Army's ESG Program. Considering her family situations, GSJ extended her stay 30 more days. GSJ SW provides money management services and client has saved \$500 as of September 28.
- **F7:** Chamorro couples with three (3) minor children have just moved in. They were staying at beaches and applied for Salvation Army's ESG Program prior to moving in to GSJ. HOH is working at Securetas, making \$605/payday. They did not apply for GHURA Public Housing and are lacking documents for housing applications. They plan to complete application for ESG program and GHURA Public Housing and Section 8 Program. With the goal of saving \$300-350/payday, GSJ SW provides money management services for this family.
- **F8: (case number: 071812):** A Chuukese common-law couple with four (4) minor children—they exit out due to no progress and were assisted with housing by Lada Garden after Typhoon Mangkhut.
(Case number: 091801): A Chuukese common-law couple with three (3) minor children—husband is working at a gun club, making \$525/payday. They applied for GHURA Amp 1 and requested for duplication of HOH's birth certificate. They plan to save \$400/payday, apply for Salvation Army's ESG Program, and to make follow-up with GHURA application. They made first saving of \$400 in a newly opened bank account and collected all required documents for ESG application. They are compliant with money management counsel from GSJ SW.

- **F9:** A Chuukese couple with four (4) minor children—none of them are US Citizen. Wife is working at Capanel Restaurant, making \$550/payday. Husband is not employed due to his illness, but plans to find a part-time job. They applied for GHURA Public Housing Amp 1, 2, and 3, and plan to move in to any available Amp. They aim to save \$300/payday and comply with money management with GSJ SW. They made first saving of \$700 and their current saving is \$2201.40. Acknowledged about the high rent and utility cost, client plan to save up as much as possible before moving out from GSJ.
- **F10:** A Chuukese common-law couple with five (5) children—they were staying at a beach for about two months after moving out from their uncle's house. Common-law husband is working at Nikko Hotel, making \$518/payday. They were on Section 8 Waiting List of #205 upon their arrival on GSJ. They completed Mass Screening on August 21 and have Interview schedule on October 3. They plan to save money of \$400/payday, and their current balance is \$1132.51. They cleared arrears and completed Salvation Army's ESG Program application. With the remarkable achievement of their ISP, they were transferred to Unit 1 on September 24, 2018.
- **S1:** A Chuukese couple with 18-year old son/ high school student - They have been staying at their car since their Section 8 Housing Voucher was terminated on May 31, 2018. The common-law husband works and makes income of \$280/week, and this family planned to save \$200/week. Following their ISP, HOH completed applying for Salvation Army's ESG Program and GHURA Amp 1, 2, and 3, with assistance from GSJ SW. However, they did not make saving as they have planned, due to their family member's funeral cost and stolen wallet.
- **S2:** A Chamorro single father and minor son, whose mom is an In-patient client at Oasis Empowerment Center until January 2019. She is doing all the paper works for Salvation Army's ESG Program and GHURA applications. GSJ SW made a referral to I Famaguonta for the boy, who shows the behavioral problems, and the assessment result by a SW at I Famaguonta reveals that the boy does not have any problem. Father of the boy has substance abuse issue and attends AA and NA classes as well as looking for jobs. GSJ SW coordinates with Lagu Youth Center for the boys' after school activities.
- **S3-1:** A Korean single female - returned to Guam again from Korea and was sleeping outside near GSJ. As soon as she was housed in GSJ, SW assisted her obtaining a job and she started working at a Guest House. Her plan is to go to Ohio to stay with her aunt, once she saves enough money for airfare. As her saving was increased to \$600, she stopped working due to the severe back pains. Client was waiting for tax return of \$600 for the airfare, but she decided to request financial assistance through GSJ SW, who arranged for a meeting with a Korean non-profit organization, which assisted client to purchase a one-way ticket to Ohio. She departed Guam on September 30, 2018.
- **S3-2:** A Filipino female has moved in, as her landlord evicted her without advance notice. She had an on-call job, making \$200/paycheck and was looking for another part-time job. She completed a job interview from Hilton Hotel. Her SNAP was terminated, and GSJ SW assists her with reapplication process. She found a live-in caregiver job through her friend and moved out to the house in Agat, after a few days' trial.
- **S4:** A Russian couple seeking political asylum moved in from a beach. They came to Guam on May 18 and applied asylum on May 30, 2018. They are not eligible for any Public Assistances, including public housing and SNAP. They cannot work due to not having a work permit. GSJ is assisting them with food, clothes, and transportation. They completed 1st Court hearing on September 18, 2018 and were suggested to find a

professional translator for his asylum application. GSJ SW assisted them to find a temporary job for spending money and is seeking out community members who can assist them with a longer term job and temporary housing.

- **S5:** A Chamorro couple with two daughters—The family was taken back to GSJ a few days after their exit date, considering their situation of having a new born baby and has no place to stay. Currently, the mother of the baby started working through Work Program, and her husband is looking for a regular job. HOH's two older daughters were added to this household, as their guardians moved to Saipan after their house was broken from Typhoon Mangkhut. GSJ SW is coordinating with Salvation Army's SW for assisting this family. They plan to save up money and move out with Salvation Army's assistance.
- **S6:** A Chuukese couple has just moved in. Both were unemployed and never applied for GHURA. HOH plans to find job, apply for ESG Program and GHURA, and to save money. With job-search, HOH was hired and will start working on October 2.

ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

Placement:

- Two (2) men moved out to rental houses with own saving (case numbers: 121827, 021822).
- Four (4) men moved out to houses as live-in-caregivers (case numbers: 111818, 031805, 041807, and 041841).
- A Chamorro man moved out to his sister's house, which is closer to his job, as she willingly took him in (case number: 121825).

Emergency Housing (EH):

- One hundred and twenty-three (123) males were housed overnight and moved out the next day because there were no 60-day rooms available.

Walk In Assistance:

- A Caucasian Filipino man came and requested for shower service 10 times, food service 7 times, using bathroom 16 times, and resting twice.
- A former Chamorro client came and requested for shower and food service 19 times, using bathroom 35 times, resting 8 times, and laundry once.
- Another former Chamorro client came 7 times and requested for shower 6 times, food service 7 times, resting 6 times, and laundry 3 times.
- A former Chamorro client came once and requested for food, shower, and resting services.
- A former Chamorro client came and requested for shower service once.
- A former Caucasian client came once and requested for food service.
- A former Chamorro client came and requested for shower and food service 11 times, resting 4 times, and laundry service once.
- Another former Chamorro client came 2 times and requested for shower, food, resting, and laundry services.
- A former Chuukese client came two times and requested for resting, eating, and shower services.
- A Korean homeless, seeking for asylum and requested for resting service 7 times, shower

service 101 times, using restroom 104 times, food services 57 times, and laundry 13 times.

- A Russian man came two times and requested for resting twice, eating once, and laundry twice.
- A Korean homeless, seeking asylum, came 101 times and requested for resting service twice, shower and using restroom 113 times, food services 63 times, and laundry 16 times. He contributed with voluntary works including raking leaves, cleaning counter, sweeping front porch, and cleaning kitchen.
- A Chamorro former client came and requested for shower service once.
- A Chamorro former client came and requested for resting and shower twice.
- An African American man came and requested for food and shower once.
- Another former Chamorro client came and requested for food and shower 5 times.
- Assisted Korean male with mail from Immigrations.
- A Chuukese man came and requested for food, shower, and resting services once.
- A Chamorro man came and requested for rest, food, and laundry services 5 times.
- Another Chamorro man came and requested for food once.
- A former client came and requested for food, resting, and shower services once.
- A Chamorro male came and requested for food and shower services 11 times.
- A Chuukese male came and requested for food and shower services twice.
- A Caucasian male came and requested for shower and food services 3 times.
- A Chamorro male came and requested for laundry and shower services twice.
- A Filipino male came and requested for food service once.
- A Chamorro male came and requested for food 5 times.
- A Chuukese male came and requested for food and shower services once.
- A Caucasian male came and requested for food twice.

Voluntary Exit:

- A Pakistani man exit out early due to difficulties with transportation to and from his job (case number: 091743).
- One (1) Chamorro male exit out earlier to his sister's house because he wanted to be closer to his work.
- A Chamorro man found a place to stay and exit out earlier (case number: 021822).
- A Chuukese man moved out to take a caregiver job. (case number: 031805)
- A Chamorro man exits out voluntarily after he made numerous violations such as sleeping in the shelter and not being compliant with the shelter rules (case number: 031817).
- One (1) Chamorro male moved out for caregiver living program under the OPG (case number: 041807).

Eviction:

- Three (3) men were evicted due to fighting (case numbers: 091718, 021810, and 111831).
- A Chamorro man with disability evicted due to not following house rules, including cleaning and stealing (case number: 081742).
- A Caucasian Man was evicted due to recurring tobacco use in the shelter, and refuses to clean-up after himself.
- Four (4) men were evicted due to no call no show (case numbers: 121828, 021801, 061824, and 081809).
- Two (2) men were evicted due to not sleeping at the shelter (case numbers: 011804,

061832).

- A Chamorro client was evicted due to stealing (case number: 031830).

Work Assistance:

- A Pakistani man was assisted by GSJ Shelter Worker with applying for jobs and was hired @Macy's as a Greeter. (case number: 091743).
- A Filipino man was assisted by GSJ Shelter Manager and SW with the money from GHC for a safety shoes for a construction job (case number: 101833).
- Another Filipino man was assisted by GSJ Shelter Manager and SW with the money from GHC for non-slippery shoes for a job. He was hired (case number: 121827).
- A Chamorro man was assisted by GSJ Shelter Manager and SW with the money from GHC for Police and court clearance for job (case number: 121825).
- A Chamorro man was assisted with the money for a work boots from Guam Homeless Coalition (case number: 121825).
- Helped Chamorro client with finding/applying for a job and then transported him for job interview. He was hired that day.
- Took 4 clients to apply at construction site for work. They we're called back for interviews, their still waiting for response.
- A Chamorro client was assisted by GSJ Shelter Manager with finding and applying for a job. He was transported for the job interview and now is waiting for his second job interview (case number: 011802).
- A Chamorro client was assisted by GSJ Shelter Manager and SW with the money from Guam Homeless Coalition for Police and Court Clearance (case number: 021820)
- A Chuukese man was assisted by GSJ SM with obtaining a job as a live-in-caregiver when the job was offered from OPG (case number: 031805).
- A Chamorro man was assisted with the money from Guam Homeless Coalition for Health Certificate and Police and Court Clearance (case number: 031830).
- A Chamorro client was hired as a live-in caregiver for an OPG client (case number: 041807).
- A Filipino client was hired as a live-in caregiver for an OPG client (case number: 041841).

Client's Current Status:

- **R1-1:** A 46-year old Chamorro male became homeless with his 18-year old son. They were suggested to utilize EH during a weekend. A bunk bed was offered for them for EH and 60-day program; however, the father was not able to locate his son. Therefore only the father registered for the 60-day program. He is working at Pacific Rim, with hourly income of \$11 and is transported by his friend every day to and from his work. He plans to save up money, find a studio unit, and move out.
- **R1-2:** A 47-year old Chuukese male was referred from New Beginnings. He was attending classes at New Beginnings every Wednesdays. He lost his passport, birth certificate, and SS card before entering the shelter. GSJ SW was coordinating with New Beginnings' Peer Specialist for acquiring the new documents; however, there was no progress until now. GSJ SW requested for help from New Beginning's SW. His goal is to get a new passport, work, save money, and go back to Chuuk.
- **R2:** A 38-year old Chamorro male was referred by GBHWC. GSJ SW is coordinating with GBHCE SW, who will assist client's GHURA application. Client is attending regularly group sessions at GBHWC.

- **R3-1:** A 59-year old Chamorro male was staying in his car until it was stolen prior to entering GSJ. He does not receive SNAP and has been assisted with food from his relatives. GSJ SW suggests him to apply for SNAP; however, he tried to find a job through American Job Center's Senior Employment Program and now working at EPA, 4 hours a day, using Public Transit to and from the work place. He is very grateful for having a job, though it requires him to be out from the shelter from 5 a.m. to 7 p.m. Eventually, he wants to go back to regular job, working full-time. His goal is to save up money and buy a car. Client completed GHURA Public Housing on-line application.
- **R3-2:** 35-year old Russian asylum seeker—arrived on Guam, applied political asylum through US Immigration, went to jail, and was waiting for 5th Court Hearing, where his asylum application was denied. Client did not give up and submitted appeal letter to US Immigration Office. He needs mobile phone translator for communication. GSJ provides food, clothes for this client. GSJ SW works with another Russian client in GSJ Main Shelter for communication with this man.

**CONSOLIDATED DEDEDO/ORDOT PENDING WORK AS SUBMITTED TO CSS
SUPPORT SERVICES:**

1. Fire Alarm System need repair, till then, GSJ conducts GFD fire watch. Landlord responsibility.
2. Ordot's van needs rear left side passenger window replaced. W.O.#2018-107
3. Repair R-2 door, Ordot W.O.# 2018-094
4. Unit # 2 bath rm. Light needs repair. W.O.# 2018-116. (4/4/18)
5. Unit # 2 Replace dining room light. W.O.# 2018-119 (4/4/18)
6. Unit # 2 Bath rm. Vanity cabinet sink leaking. W.O. 2018-117 (4/4/18)
7. Unit # 2 Hot water closet door needs repair. W.O. 2018-155 (4/11/18)
8. Unit #7 Repair/ replace bed rm. Light. W.O.# 2018-120 (4/4/18)
9. Dededo right wing kitchen wall needs repair. W.O.# 2018-137 (4/11/18)
10. Dededo right wing kitchen tiles needs replacement/repair. W.O. # 2018-136 (4/11/18)
11. Dededo F-8 light not working. W.O. # 2018-134 (4/11/18)
12. Dededo S-6 Wall repair. W.O.# 2018-132 (4/11/18)
13. Dededo S-6 light not working. W.O. # 2018-131 (4/11/18)
14. Dededo S-4 light not working. W.O. # 2018-130 (4/11/18)
15. Dededo S-3 light not working. W.O. # 2018-153 (4/12/18)
16. Dededo F-2 light not working. W.O. # 2018-151 (4/12/18)
17. Dededo F-5 light not working. W.O.# 2018-149 (4/12/18)
18. Dededo F-4 light not working. W.O. # 2018-148 (4/12/18)
19. Dededo F-3 light not working. W.O. # 2018-147 (4/12/18)
20. Dededo F-1 light not working W.O. # 2018-146 (4/12/18)
21. Dededo Left wing kitchen cabinet doors need repair. W.O.# 2018-145 (4/12/18)
22. Unit #1 Replace shower handle. W.O. # 2018-177 (4/16/18)
23. Unit #1 Kitchen tiles replacement. W.O.# 2018-176 (4/16/18)
24. Unit # 9 Vanity replacement. W.O. # 2018-175 (4/16/18)
25. Unit # 9 repair floor tile. W.O.# 2018-174 (4/16/18)
26. Unit # 9 Wall paint peeling. W.O.# 2018-173 (4/16/18)
27. Unit # 9 Window screens need repair. W.O.# 2018-172 (4/16/18)
28. Unit # 9 Hot water closet repair. W.O.# 2018-171 (4/16/18)
29. Unit # 9 Kitchen wall cracks on the wall. W.O.# 2018-170 (4/16/18)
30. Unit # 8 Bath rm. Shower handle needs repair. W.O.# 2018-168 (4/16/18)

31. Unit # 8 Window screens needs repair. W.O.# 2018-167 (4/16/18)
32. Unit # 8 Hot water closet door needs repair. W.O.# 2018-164 (4/16/18)
33. Unit # 7 Window screens need repairs. W.O.# 2018-163 (4/16/18)
34. Unit # 7 Walls need painting. W.O.# 2018-161 (4/16/18)
35. Unit # 7 Bed rm. Light needs repair. Note this room is closed down due to water leaking into the light. W.O.# 2018-160 (4/16/18)
36. Unit # 7 Hot water closet door needs repair. W.O.# 2018-159 (4/16/18)
37. Unit # 7 Toilet not working right. Backing up. W.O.# 2018-158 (4/16/18)
38. Ordot right wing rest room door needs replacement. W.O.# 2018-280

PROGRAM NEEDS:

1. Two (2) Copy machines – need is to make photocopies for client documentation 1 for Dededo shelter Manager & 1 for Ordot. .
2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
3. Purchase Three (3) Computers, Two (2) for Ordot and one (1) for Dededo Shelter Manager, computers at Ordot shelter; I.T. reports that units are beyond repair.
4. Purchase a 500 gallon tank to be used during water outages.

SERVICE PROVIDED:

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health- Dededo, Public Health- Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 5504.
- Total number of meals that were provided to clients from the food bank was 6631. Sixty-nine (69) cases or two hundred and one (201) individuals do not qualify with SNAP, and sixty-nine (69) cases or two hundred and thirty (230) individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients were 1639 (excluding sponsored dinners).
- The internet access in Dededo has problems, Internet connection is slow and the computer being utilized for client access is old, obsolete and slow. Total number of computer use at Ordot is 2 for this reporting period.

EXPANSION UNITS

UNIT #1:

(Case number: EX031802): A Chuukese single mom with five (5) children transferred from GSJ Main Shelter on March 17, 2018. She settled on a payment plan with GWA, and is paying \$100/m over 39 months. Currently her savings is now over \$4000. They tried to find a place to move out to, but are having difficulty because of their GWA arrears. GSJ SW assisted them in apply for a three-bedroom unit in Dededo Taitano Apartment, which rent includes utility; however, its renovation was not completed as

of their exit date. They moved out to a relative's house in Yigo and are waiting for the renovations to be completed.

(Case Number: EX091802): A Chuukese couple with five (5) minor children transferred from GSJ Main Shelter on September 24, 2018. Common-law husband is working at Nikko Hotel, making \$518/payday. They were on Section 8 Waiting List of #205 upon their arrival on GSJ. They completed Mass Screening on August 21 and have Interview schedule on October 3. They plan to save \$400/payday, and their current balance is \$1132.51. They cleared arrears and have completed Salvation Army's ESG Program application. With this remarkable achievement, they were recommended to be transferred to a unit.

This family receives Public Assistance (SNAP, Medicaid, & MIP).

Total number of occupants: seven (7). A family of couple and five minor children (9, 8, 6, 4, and 2 years old).

Goals (9/24-10/24/18):

1. Save money \$400/payday.
 2. HOH is to find a job by 10/24/18
 3. Apply Block Grant by 10/9/18.
 4. Comply with money management/budgeting with GSJ SW every month.
 5. Make follow up with Salvation Army application's status.
- Case management and supportive services are being provided by GSJ social worker.
 - Client does not have transportation and a relative assist husband's transportation for work.
 - GSJ provides access to the GSJ washing machines/driers for clients.

UNIT #2

A Chuukese family of four (4) has transferred from GSJ Main Shelter on May 31, 2018. HOH is continues working at Hilton Hotel, and they purchased a used car from a relative, so their saving balance was \$1069.47 as of end of August. Common-law husband received his Passport but did not acquired his Guam ID yet. Common-law husband is still jobless, because he has to complete Community Service hours of 120 by the end of September. He plans to find a regular job, in order to save enough money for rent.

This family receives Public Assistance (SNAP, Medicaid, & MIP).

Total number of occupants: four (4). A family of couple and two (2) children (9 and 4 years old)

Goals (9/28-10/28):

1. Save money \$400/payday.
 2. Common-law husband is to start working.
 3. Look for a house in Tumon area
 4. Comply with money management/budgeting with GSJ SW every month.
- Case management and supportive services are being provided by GSJ social worker.
 - Clients purchased a used car and can start using it in the middle of October.
 - GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: Client's saving was increased to \$1808.43. Common-law husband's community service hours are completed, and he can start working in October. He expects to work 35 hours/week as a

security worker at night. They plan to start looking for a house in Tumon area, considering HOH's work place (Hilton).

UNIT #7:

(Case Number: EX 081801) A Chuukese mom with four minor children has moved in to this unit on August 26, 2018. HOH's husband is employed at Cloverdale in North Dakota, and remaining family members were waiting for enough saving for moving to ND. GHC has planned to assist the airfare for the children, once the Cloverdale sends the itinerary for the HOH, who is hired at the company. Cloverdale sent the itinerary for HOH, and GHC approved to pay entire airfare of \$3849.84 for the children. GSJ SW coordinated with the Cloverdale, GHC, United Airlines, and Guam DOE for the process, and the family moved to ND on September 20, 2018.

(Case Number: EX091801) A Chamorro-Puerto Rican couple with a teenager son has moved in from Guma San Jose Main Shelter on September 23, 2018. Chamorro wife is employed at Guam DOE, making about \$1200-1300/m. They went through multiple surgeries and the accumulated medical bills were not covered by insurance. This led them to take out loans, leaving them unable to afford their rent. Both are disabled and applied for GHURA Amp 3. GSJ SW suggested them to apply for NED program through DISID. Wife got operation for her leg on August 27 and is still on medical leave. They completed submitting all required documents for Salvation Army's ESG program and their current saving balance is \$1121.78. They are #10 on the GHURA Public Housing and husband was hired at Pacific Data System as a temporary employee.

They receive public assistance (SNAP).

Total number of occupants: Three (3). A family of a couple with one (1) minor child (age 15).

Goals (9/23-10/23):

1. Save money \$1500/mo.
 2. Follow up GHURA application
 3. Follow-up DISID application
 4. Comply with money management/budgeting with GSJ social worker every month.
- Case management and supportive services are being provided by GSJ Social Worker.
 - Clients have their own transportation.
 - GSJ provides access to the GSJ washing machines/driers.

UNIT #8

A common-law couple with three children has transitioned from Guma San Jose Main Shelter to the Expansion unit on July 23, 2018. The common-law husband is working, and their goals are to save \$500/payday, make payment plan with GWA and GPA, and the children's mom to find a job. Following the money management with GSJ SW, they made saving of \$600, started paying their arrears, and the wife made Health Certificate for obtaining a job. The SW assisted their youngest son to register to Head Start Program. The youngest son started attending Head Start Program. HOH started working at a restaurant; however, it was closed after they failed an inspection from DPHSS. She is looking for another job. Her common-law husband's construction work was not consistent due to the bad weather; therefore their saving was not increased as it has planned. Their saving was \$844.02 by the end of August.

They receive public assistance (SNAP, Medicaid and MIP).

Total number of occupants: Five (5). A family of a couple with three (3) minor children (ages 10, 9, and 4).

Goals (9/21-10/21):

1. Save money \$500/payday.
 2. Clear arrears (\$100/payday)
 3. HOH is to find a job
 4. Comply with money management/budgeting with GSJ social worker every month.
- Case management and supportive services are being provided by GSJ Social Worker.
 - Clients have their own transportation.
 - GSJ provides access to the GSJ washing machines/driers.

Status Update: Their saving was reduced to \$444.02, after HOH made a big contribution for her relative's funeral cost. GSJ SW gave her the first warning and discussed with GSJ Managers about this matter. They decided to give them one more chance if they follow their ISP. HOH's husband restarted working 2 weeks ago and will catch up their saving. HOH is looking for a night-time job, while her husband is at home.

UNIT #9

Client has transitioned from Guma San Jose Main Shelter to the Expansion unit on June 17, 2018. Head of household was hired at ERC Trading, INC. and started saving. As a backup plan, the Client has been organizing their documents for Salvation Army's ESG application. Their savings has increased to \$877.39, which was impacted by unexpected events: HOH's father passed away and HOH contributed \$200 from his saving. In less than a month, his mom also passed away, and had to spend \$700 out of his savings of which he gave to his uncle with the intention that he purchase airline tickets to Chuuk. He ended up not going and is still out \$700. His car is down and he has to purchase a part to fix it. His saving balance was reduced to \$483.09 by the end of August.

They receive public assistance (SNAP, Medicaid and MIP).

Total number of occupants: Four (4). A family of a couple with two (2) minor children (ages 3 and 1).

Goals (9/15-10/15):

1. HOH is to find a job by October 15
 2. HOH's wife is to find a job
 3. Deposit \$700 back to his account by October 15
 4. Comply with money management/budgeting with GSJ social worker every month.
- Case management and supportive services are being provided by GSJ Social Worker.
 - Clients have their own transportation.
 - GSJ provides access to the GSJ washing machines/driers.

Status Update: HOH was laid off from his temporary job and he decided not to go to Chuuk for his mom's funeral. He asked his uncle to give back \$700 for his saving; however, it was not returned until now. GSJ SW suggested both adults to be employed for more saving, and they are looking for jobs. GSJ SW issued a warning letter, stating that they have to be employed and that \$700 is to be deposited by October 15; otherwise, they will be evicted by the end of October.

Eviction:

- A family of four (4) was evicted on April 30, 2018, due to not compliant with their ISP (case number: EX 121802).
- A family of seven (7) was evicted on May 20, 2018, due to not compliant with their ISP (case number: EX 031801).

Transition Progress:

- EX 011701 moved out from Unit 9 on July 5, 2017 to a 2-bedroom house in Tamuning with own saving. They are still living in the house.
- EX 081701 moved out from Unit 2 on September 15, 2017 to a unit in GHURA Amp 2.
- EX 081702 moved out from Unit 7 on September 17, 2017 and moved to Chuuk on September 18, 2017.
- EX 051701 moved out from Unit 8 on November 27, 2017 and was staying at her relative's house until a unit under Guam Housing Cooperation was available. They finally moved in to a unit in Lada Garden, Dededo.
- EX 061701 moved out from Unit 1 on December 17, 2017 to a relative's house temporarily. They had difficulties with finding a place to stay due to the big family size (11 household). Though they found a place to stay in Yigo, it needed to fix the plumbing problems in the kitchen and bathroom. They were to move in to the house as soon as the house is ready; however, it did not happen. They plan to move to Saipan, if they cannot move in to a GHURA unit within 2 months.
- EX 071701 moved out from Unit 9 on January 3, 2018 to a 2-bedroom apartment in Harmon with own saving. They did not need to apply for Salvation Army's ESG program, because their saving was enough.
- EX 101701 moved out from Unit 7 on March 1, 2018 to a 3-bedroom house in Wusttig Rd., with Section 8 Housing Assistance. They saved up enough money for Security Deposit, so they did not need to apply for Salvation Army's ESG program.
- EX 121801 moved out from Unit 8 on June 8, 2018 to a ranch house, because they failed to save up enough money for rent and their Salvation Army application was suspended due to common-law wife's "disrespectful manner". They are still staying in the same place.
- EX 011801 moved out from Unit 9 on July 19 to their brother's house and then moved to Hawaii on July 25, 2018 with the financial assistance from Make-A-Wish-Foundation.
- EX 051801 moved out from Unit 7 on August 21 with own saving to an extension house in Harmon.
- EX 031802 moved out from Unit 1 on September 12, 2018 to relative's house temporarily and waits for a 3-bedroom unit is renovated.
 - EX 081801 moved out from Unit 7 on September 20, 2018 to ND, USA, with the financial assistance for children's airfare from GHC. The couple is working full-time at Cloverdale Food Co., and their children are attending school.

OUTREACH:

- On October 10, 2017, GSJ Shelter Manager Mike Suzuki conducted an outreach to Guam Regional Medical City for 2 male homeless, who were referred from 2 Social Workers at GRMC.
- On October 22, 2017, GSJ SW conducted outreach at Santa Barbara Park, looking for a Chuukese couple who applied for 60-day program without providing contact numbers. They were sleeping at Dededo Mayor's Office front porch and utilize homeless kitchen every evening at Dededo Senior Center. They previously utilized GSJ Emergency

Housing program and waited for a room for 60-day program. When GSJ SW went out to the park, a homeless man informed that applicants went to an appointment and said that he would relay the message to the applicants. They came to the GSJ on the following day and now they are in 60-day program.

- November 15, 2017 - Family of 6, Father, Mother and 4 kids. (Mike S.)
- November 20, 2017 - (2) couples one with one 8yr. Old boy. It was in the Agana area near BOH, across Chamorro Village, spotted and spent some time talking to a former male client. He explained he had been back and forth between the P.I. and here since his son got sick in the P.I. He still has plans on trying to get his family out of the P.I. He also indicated someone from GHURA spoke with him a few weeks ago re: a place at Summer Homes. I advised him to make it up to GHURA to follow up on his application status, which he said he would work on this week. I also reassured him that he could also re-apply for Ordot. He is currently sleeping at the Cathedral and finds it more convenient for him at the moment.
- January 10, 2018 - 22 year old, single male. Unemployed, homeless for 3 months, panhandling at Harmon McDonald's. He stays at Tamuning Park. When asked why he is homeless he indicated due to family issues. Was given GSJ pamphlet and told of the program and location. The individual has no documentation. Also observed at this time were 3 other adults in their mid to late 20's (2 females, 1 male) who indicated they were also homeless. Information of GSJ services, contact info and location were also given to them.
- January 19, 2017 - 64 year old homeless Palauan male. Referral was from GMH SW to CSS ED. Has no vehicle. Ambulatory with walker but per GMH SW, is independent. Referral was already made to CMS. Transport was provided by GSJ Ordot men's Shelter and individual was accommodated by GSJ for EH weekend stay. CSS CMS received individual on following Monday.
- 22yr old, Male, who is Homeless and found panhandling at the intersection of Marine Corp. Dr. and Ypao Road, He is originally from Yona, and staying in Tamuning. He indicates he is staying with his girlfriend but is also homeless. He was given GSJ contacts numbers and food. He says he will be calling and coming by the shelter.
- Female with the initials DC, found panhandling and accompanied by two of her kids, at corner of Superior Court of Guam. Between her and her partner, they have four kids, 11, 8, 7, and 4 yrs. They are both currently unemployed and homeless since September 2017. They are expecting to renew their foodstamp on the 13th. They need money to repair their car. They were clients at GSJ early 2017 and were working with DOE and Salvation Army June 2017. They were given MREs and asked to contact GSJ for wait listing and walk-in services. They have no minutes on their phone currently which is the only contact.

March 21, 2018

Tamuning Mayor's office

- A Chamorro single male homeless since 2016-- He kept getting fired from work due to sleeping disorder. He has no support and came back to Guam from California in 2016 to be with his son. His son is residing with his grandfather on Guam. When asked about living with his father, he stated that he can't. His old coworkers sometimes visit him in the area from time to time. Usually stays in or around the Tamuning area.
- A Chamorro single female homeless since 2016 since being released from prison-- She has (male) friends that she used to stay with but decides not to stay with them because they expect

sex in return. She has family on island but isn't able to stay with them. She was diagnosed at Guam Behavioral Health in June 2017 with bi-polar disorder. She is currently on Zoloft. She has six children who are living with other family members. She feels fairly safe in the Tamuning area.

- A Chamorro couple with six children-- All their children are in school while they are panhandling on the corner of ITC. Indicated they stay with parents' house behind St. Anthony's church at Rojas apartments. Both stay near Mark's Sporting goods in Tamuning and claim to be "on the verge" of being homeless. They plan handle on the corner of ITC building in Tamuning to help for their daily needs. They are trying to save up and collect for medical needs and to save for an attorney regarding her spinal issue/problem. Man states they have been homeless for four years. He adds that he was "supposed" to work but has been having issues obtaining clearance documentation.

Agana Loop

- A Chamorro single male has been homeless for approx. 2 years. He has issues with his former girlfriend and her family so he moved out. He chooses not to seek support from friends or family. He is currently on GHURA waiting list. He applied for GHURA 3 years ago. He is a former client who heard about GSJ from his parole officer a few years ago.
- A Chamorro couple has been homeless for approximately 10 months. They applied for GHURA. Both are not employed nor have documents or identification.
- A Chamorro single male used to live in Dededo and has been homeless for approximately 4 years
- A Chamorro single female has been homeless off and on whenever she gets into fights, arguments or disagreement with family. She has been with another homeless man since December 2017. She has children but they are not currently living with her. Both state that the children are "in the system". Both have sought assistance previously with GSJ in the past.

Harmon Loop intersection

- A Chamorro female, former client-- She is currently staying in GHURA w/common law boyfriend. Kids are currently with her bf during the day while she is panhandling. She indicated that she is not currently homeless but due to their back rent (\$900) and the fact that her boyfriend makes very little hours at a tire shop, he gets very little hours for work and may soon find themselves homeless (again). She adds that she is also currently unemployed.
- April 7, 2018 informative outreach, Father Duenas High School Golf Tournament.
- May 21, 2018: Shelter Manager R. Wolford, conducted an outreach at the Agana bridge behind the Bank of Guam. Initially the outreach was in response to GHC request to check on a family with young children known to be staying under the bridge. At the time of this visit there was no family with children present. A Chuukese woman named Rose was observed sleeping on a mattress under the bridge. She indicated that she had been staying under the bridge with her boyfriend for the past 8 months. When asked if there were any other family or children staying there with them, she replied "no". She did however indicate that there was a woman with two children staying there as well but are no longer there. A GSJ informational pamphlet was given to her as well as a brief description of the services of GSJ. She indicated that she would discuss it with her boyfriend and may consider applying for services.
- On June 14, 2018 SM Suzuki did an outreach at the Micronesian Mall with a local male referred by GRMC social worker. He was given an application for Guma San Jose's service. He was placed on the wait list.

- Fifty-one-year old South Korean man JK came to Guam on July 27, 2017 with the Tourist Visa, in order to apply for asylum. The Visa is expired on October 24, 2017. According to JK's description of the reasons for seeking asylum, JK believes that secret polices have been watching him all the time and poisoning him through medicines, food, and drinks, in order to prevent him from being "savior". He informed that he was involved in a religion in Korea, called "Yong-seng Gyo". He believes he was appointed/recommended to be the next successor after the first Supreme Leader of the religion passed away in 2006.

His brother put him in Mental Health Institute in December 2007 after JK showed the symptoms of mental health issue. He was released in June 2008 from the institute and was hospitalized again at another Mental Health from February to March in 2010. He was diagnosed having Schizophrenia and had been taking medications since institutionalized and continue taking medicines for a while after released from the mental health. He believes that his health condition was deteriorated due to the medicines and food because the secret polices kept poisoning him through the medicines and food.

So JK went to Japan in 2011 and applied for asylum. It was not approved and he was sent back to Korea in March 2017. He worked and made money for Passport and airfare and came to Guam in July 27, 2017. As his money was gone after 2 days of stay at a hotel, JK became homeless and seeks help from Guma San Jose, GPD, and US Immigration Office, and Korean Consulate Office also knows about JK and suggested him to go back to Korea, but he does not want. Air Busan assured that they would help JK to be back to Korea, however, JK believes that he would die (due to the poison) if he is sent back to Korea.

Though he was diagnosed by specialists in Korea, JK believes he does not have any mental problem. Guma San Jose Social Worker suggested him to check his mental status at GBHWC and he agreed. GSJ SW took him to GBHWC on August 14, 2017 and had him to see a Counselor (Rethelje Diaz), Psychologist (Dr. Rita Sharma), and Psychiatrist (Dr. Victor Perez), who diagnosed JK having Schizophrenia and delusional disorder. They all recommended him to take medications, but JK strongly rejected it. GSJ SW assisted him with asylum application, and JK mailed it on August 30, 2017. GSJ SW arranged for a place in South Korea for JK and suggested him to go back to Korea, but he strongly rejected the idea.

JK has been utilizing GSJ's Emergency Housing Program from August 5, 2017 until February 26, 2018. He stopped coming for EH and came to the shelter only for Walk-in Assistance until March 2018. Since then he never came to the shelter.

A Social Worker from DISID informed GSJ SW that JK sometimes visits DISID and asks for help to find out his Asylum application status. JK stopped visiting DISID when they tried to refer him to GBHWC.

Young-shin Kim, owner of Kim's Office in Upper Tumon, informed GSJ SW that JK visits his office sometimes and asks for assistance. In April 2018, CSS received a letter from USCIS for JK and GSJ SW was able to deliver it to JK through the communication with Young-Shin, who found out that the letter was informing JK's Work-permit application was denied.

As per Asylum application sent on August 30, 2017, JK never received any letter from USCIS. According to Young-shin, JK wanted to go to states and purchased a ticket, but he was denied for going to US mainland by immigration office due to "his case is

pending". Young shin informed GSJ SW that he has been helping JK financially every time he visits his office, and suggested him to go back to Korea, because his asylum application cannot be approved. (JK is a South Korean, not a North Korean). As JK does not accept his advice and continues seeking for help for unfeasible thing, Young-ship stopped assisting him.

GSJ SW called and left message 2 times to Janet Yamaubent from US Immigration Office in Tiyan, in order to request for Jung Woo's status report. She called back and said that she cannot vouch for JK. GSJ SW also called Jeffrey Warfield, SW and attorney at DISID, to find out JK's application status. According to Jeffrey, based on the USCIS website regarding getting information on an Asylum Petition, information cannot be released to a third party without the express written consent of the applicant; therefore, JK needs to go to US Immigration Office and inquire for it.

On August 29, 2018, GSJ SW looked for JK at the Hagatna area, where he was panhandling, but failed to locate him. SW visited Hagatna Library and requested a Liberian to ask JK to call SW. JK called SW On August 31 and informed that he has requested for legal assistance to a Korean lawyer for his asylum application.

- On September 25, 2018 M.S. did an outreach at GMH. Referred by the social worker from GMH. Single male. Displaced by the typhoon. He was living in a tent behind a relative's house.